Building an Aging Friendly Community
Scribe Notes
Transportation

Who is here?
Proctor Endowment
CIAA
Senior Services
CityLink
MMC

2 or 3 from personal interest category

Strengths:
- bus system (Peoria & Pekin, CityLift)
  Runs on time, affordable, reliable, safe
- taxi’s
- several mainly rural transportation services
- private shuttle/van services (retirement community, special groups)
- volunteers from organizations (take people to appointments, etc.)
- medical facilities (Heyde Eye Center), MMC (ambulatory & wheelchairs)
- CityLink has ADA committee that looks for better solutions, works with human service agencies, reduced fares, teach people to ride the bus, CityLift services, expanded services beyond Peoria, has future plans to expand other services, coalition with Easter Seals. Has additional partnering strategies for the future.
- Advocates for Access

Weaknesses:
- Education/ Information is greatly needed
- CityLink doesn’t run on time (may be an informational issue/half hour pickup window)
- There are services (WeCare, CityLift, Miller Center, etc.), but each has their own rules and qualifications. People fall through the cracks outside of the Peoria city limits and can’t get a ride anywhere. From CityLink: Many of these rules are federally mandated and that complicates things. For instance…CityLink contracts with a group in Pekin to service that area.
- Drivers are not educated and make rude remarks. Customer service issue. Drivers don’t know how to deal with handicapped or seniors.
- As you age, you are not comfortable necessarily with public transportation
- Transfers make the length of the time on the trip too long.
- No transportation on Sunday,
-can’t get home late at night?? (not sure this is true but that is perception
-Senior Passes – only good on big city buses?
-IL broke – no new resources for money

**Desired State/Magic Wand:**
-push private retirement/nursing communities to provide their own transportation and pick up the ball.
-Simplified public transportation for seniors to navigate
-coordination throughout all counties
-Get from a to B and back (simple)
-accessibility
-portability
-regionalized transportation with greater frequency
-employees educated about seniors and disabled
-bus lines just for seniors that get point A to B and Back (mall, groceries)
-all mass media educating all citizens
-those who are homebound can become more social and get out more
-wheelchair accessible taxis
-used to drop off more places, but not now (door to door)
-look at European cities for ideas (small stations)
-involve community in more funding assistance (grocery stores, etc)
-organizations come together to get senior transportation services
-become more politically active to get results/put pressure on businesses, etc.

**Recommendations/Goals:**

-Affordability: Need to explore funding opportunities...Dollars should cover public transportation with taxes, funding from private businesses, economic development, sliding scale for those who cannot afford services
-Education/Knowledge: Need to ensure that the community is aware of what is available and how to use transportation system
-Political advocacy: Organized, united grass roots effort that is on-going